

# ManageEngine

## ManageEngine Services from Climb Global Services



At Climb Global Services (a sister company of Climb Channel Solutions) we offer a range of professional services to ManageEngine customers.

In our experience, we find that the clients get the most out of their ManageEngine products by letting our professional services department guide you from the outset.

You will have the reassurance of having knowledgeable and experienced engineers working on your behalf from day one, by ensuring that the ManageEngine product is installed, configured, and running optimally in your environment.

Two days of professional services are included in your quote, these can be used towards the following areas:

### New installation (in our supported list):



#### Planning Assistance

Usually 1-10 days depending upon scale and requirement



#### Installation Services

Usually 1-5 days depending upon scale and requirement



#### Configuration Services

Usually 1-50 days depending upon scale and requirement



#### Best Practice Workshops

Usually booked in days required per subject and number of attendees



#### Administrator Training

Usually 1-4 days depending upon scale and requirement



#### Health Check

Usually 2-3 days depending upon scale and requirement



#### Support Packages

Available on request

### ManageEngine products which have a range of support options available:

#### ServiceDesk Plus

Asset Explorer

#### Endpoint Central

Patch Manager Plus  
Mobile Device Manager  
Vulnerability Manager  
OS Deployer  
Remote Access Plus

#### AD360

AD Manager Plus  
AD Audit Plus  
AD SelfService Plus

Services for existing solutions are also available along with trial versions and proof of concepts (within our supported list). These include:



#### Health Check

Usually 2-3 days depending upon scale and requirement



#### Best Practice Workshops

Usually booked in days required per subject and number of attendees



#### Administrator Training

Usually 1-4 days depending upon scale and requirement



#### Configuration Services

Usually 1-50 days depending upon scale and requirement

### Next Steps:

Once we have received your order, we will get in touch with you to discuss your requirements by the next working day.

